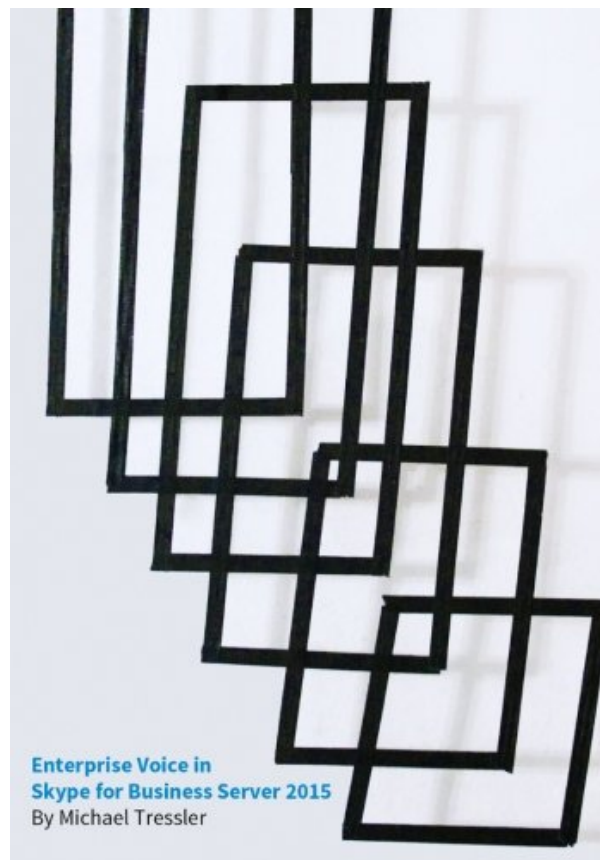
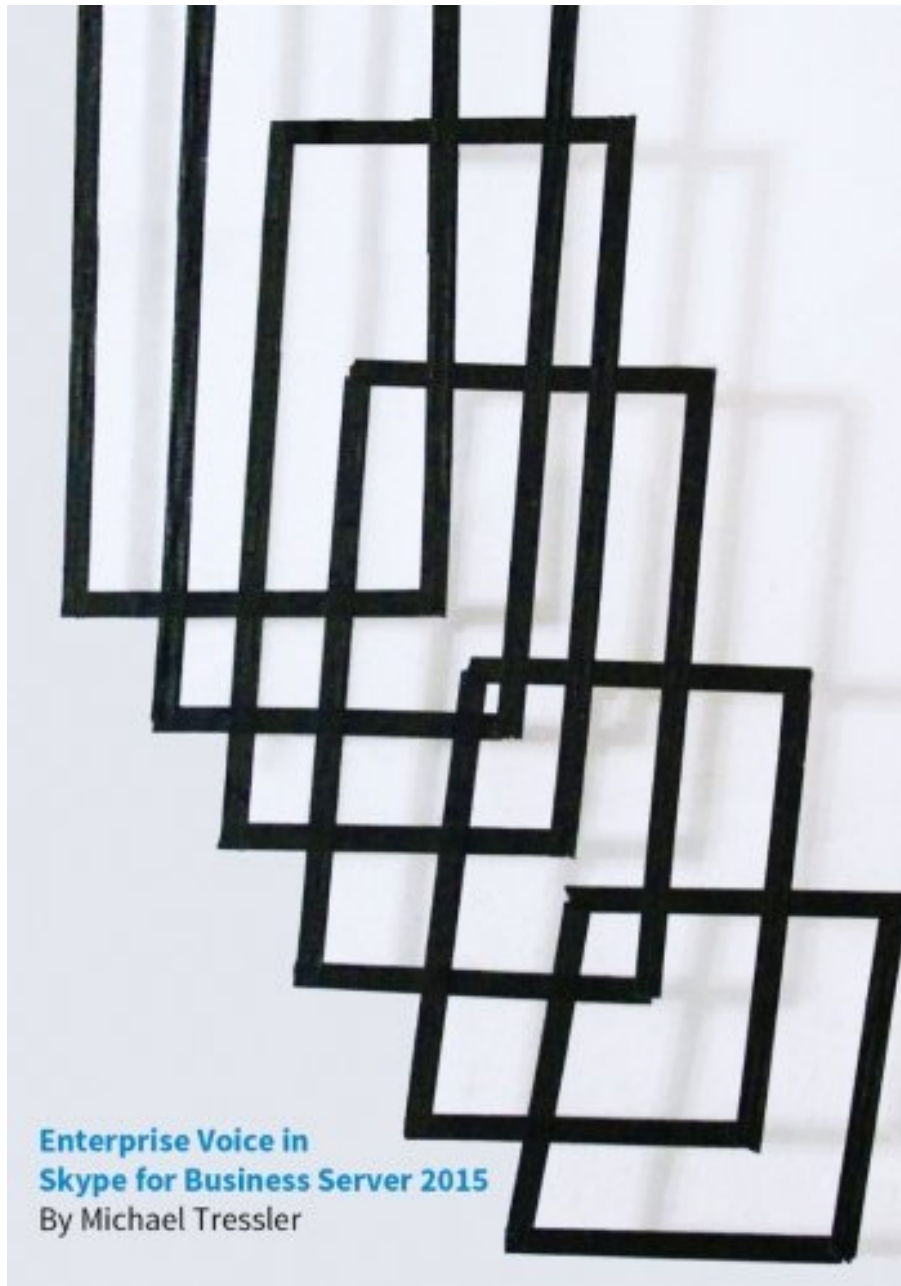


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## About the Author

Michael Tressler has been working professionally with Microsoft Windows since Windows NT 3.1 was released. Since 1993 the majority of his career has been focused on the implementation, support, and operations of Microsoft server products. In 2009, his boss at the time told him that he would be responsible for the company's implementation of Office Communications Server 2007 R2. Quite honestly, he wasn't terribly excited. He had always avoided the telephony side of IT as best as he could. However, as he started enabling Enterprise Voice in OCS, he became seduced by the possibilities of true Unified Communications. By the time Lync was released, he was voraciously reading every tidbit he could find on the Internet. Michael has been a Lync consultant and has worked at a multinational corporation where one of his primary responsibilities was implementing Enterprise Voice. He has worked either directly or indirectly on projects on every major continent. Except Antarctica. He also maintains the UC Now website found at [ucnow.com](http://ucnow.com). This site contains an aggregation of over 120 English-language Skype for Business-related blogs. For those with Windows Phones or Android devices, look for the "UC Now" app on your devices app store. There is also a version for Windows 8.1 and later. His personal web page can be found at [flinchbot.com](http://flinchbot.com).

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If you are responsible for the roll out or support of Enterprise Voice in Skype for Business Server 2015 (or Lync Server 2013) then this is the book for you. This book covers every core feature in detail complete with a hundreds of screenshots and PowerShell examples. Topics ranging from adding a voice gateway to your Topology to enabling brand new features such as Shared Line Appearance are covered. Each chapter walks you through all of the background, detail, and steps required to full understand Enterprise Voice. The book culminates with a chapter walking you through a complete, real-world Enterprise Voice scenario which will help you apply the concepts in the book to your own Skype for Business environment. This book provides detailed information on... \*Configuring Dial Plans \*Defining Voice Policies \*Deploying gateways and trunks \*Adding Routes \*Describing what the heck a PSTN Usage is \*Enabling voice features such as Call Park, Group Pickup, and Unassigned Numbers \*Creating Dial-in Conferencing numbers \*Configuring your end users \*Designing and planning for survivability\*How to test and troubleshoot Enterprise Voice \*A primer on Regular Expressions \*Detailed breakdown of call flow within Skype for Business Note that this book is also valid if you are running Lync 2013.

- Sales Rank: #363340 in Books
- Published on: 2016-03-17
- Original language: English
- Dimensions: 10.00" h x .86" w x 7.00" l,
- Binding: Paperback
- 378 pages

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Everything is explained well and with great examples. I recommend it to everyone

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I couldn't find any books for deploying enterprise voice with Skype for Business except for this one. It really fills a void and the author is entertaining in a way that is hard for IT based books. Everything is explained well and with great examples. I recommend it to everyone.

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Before I read Mike's book, I thought "Skype" was something to do with ska bands and windshield wipers and "Enterprise Voice" had something to do with the talking computer on Star Trek. Boy, was I wrong! Now I know that you can use Skype for Business as an excellent replacement for a traditional corporate telephone network.

Mike's book does a fantastic job of detailing all that you need to do to configure a fully-functional Skype for Business Enterprise Voice deployment. Now all I have to figure out is how to hide this book from customers when I go onsite to help them out.

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